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PATENT, TRADEMARK
AND COPYRIGHT LAW

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Date: July 8, 2003

Attorney Docket No. ASA-1142



24956

PATENT TRADEMARK OFFICE

To: Assistant Commissioner for Patents
Washington, D.C. 20231

Sir: Transmitted herewith for filing is the patent application of:

Inventor: T. MATSUMOTO et al (see attached)

For:

A CUSTOMER RELATIONSHIP MANAGEMENT SYSTEM

Enclosed are:



32 Sheets of Drawings



This application is being filed without an executed Declaration.



Priority is claimed from Japanese Application No. 2002-203428 & 2003-191822
filed 7/12/02 & 7/4/03. ☐ A certified copy is attached herewith.



Copies of the disclosure documents listed on the attached PTO 1449 form and
☐ discussed in the specification or ☐ attached Information Disclosure Statement.



A verified statement to establish small entity status under 37 CFR 1.9 and 1.27.



JAPANESE LANGUAGE APPLICATION
Specification: Abstract ☒, Description 30 pages; and 12 claim(s).



Preliminary Amendment.



Executed Declaration.

The filing fee is calculated as shown below:

Small Entity

Large Entity

For:	No. Filed	No. Extra
Basic Fee		
Total Claims	12 - 20 =	* 0
Indep Claims	3 - 3 =	* 0
<input type="checkbox"/> Multiple Dependent Claim (s)		

* If difference is less than zero
then enter '0' in second column

Rate	Fee
	\$ 370
x 9	\$
x 42	\$
+ 140	\$
Total	\$

OR

Rate	Fee
	\$ 750
x 18	\$ 0
x 84	\$ 0
+ 280	\$ 0
Total	\$ 750



A check in the amount of \$ 750.00 is enclosed for the filing fee.



The Commissioner is hereby authorized to charge any additional fees that may be required to
Deposit Account No. 50-1417.

Respectfully Submitted,

By:
John R. Mattingly
Registration No. 30,293

